

Frequently asked questions “Images sur Glace” CanSkate Participants:

Is participation mandatory?

Participation in the Ice Show is optional however all skaters are invited and encouraged to participate to share their acquired skating skills for an appreciative audience filled with family & friends in the form of a professionally choreographed performance.

My child has just begun to skate this year, is he/she advanced enough to perform in the show?

The Ice Show is open to all skaters registered during the 2023-2024 Fall-Winter Season. Skaters MUST be able to follow instruction. Skaters will be grouped according to skill level. Our coaches design each show number to showcase the appropriate skating level allowing everyone to participate and enjoy their experience.

Please note that you will only be able to register for categories that your skater is eligible to skate in.

When are the show practices?

The CanSkate show practices are the same as from the skaters' original class times.

The practice time appears on the web page for the ice show, your registration receipt as well as in your personal account calendar.

Does my skater have to attend every practice?

We ask that skaters attend all practices, but we understand that you may have to miss a practice due to illness. Please keep in mind that each skater is an integral part of the show number and their absence can hinder the performance of the other skaters in the group.

How long will my child be on the ice during the show?

CanSkate participants will have 1 group number as well as participating in the finale. Although this may not seem like a lot of time on the ice, the young CanSkate members see it as a very exciting and important event.

Which show will my child skate on?

Skaters registered in CanSkate Tuesday and CanSkate Saturday will present their number for the annual ice show “Images Sur Glace” on Saturday April 20th and CanSkate Sunday groups will skate on Sunday April 21st, 2024.

Is the dress rehearsal mandatory?

Yes, the dress rehearsal is mandatory. The dress rehearsal is not open to the public. Every effort will be made for the dress rehearsal to end approximately 2 hours after the scheduled time of arrival of the skaters. Skaters must arrive dressed in their complete club uniform, *i.e.*, beige tights (for girls), helmet and name tag.

Can I remain with my child during the show?

Due to the large number of participants, access to the corridors and dressing rooms is restricted to the skaters and the volunteers.

Do I have to buy a costume?

The club is responsible for renting a costume for your child's number. You do not have to purchase a costume.

- All skaters must wear their full club uniform and name badge to each practice and show.
- The skater must bring their helmet (if applicable).
- ALL clothing and equipment must be properly identified with the name of the skater.

Will my child receive a meal?

The club will NOT provide a meal. A small snack will be provided during intermission on the show dates. Please ensure that your child has been fed prior to arrival. If a skater has allergies or food intolerances, please provide a NOTE listing allergies or food intolerances. Skaters **must NOT** bring any food containing **peanuts** or **nut products**.

Why can't my child bring home their equipment after the dress rehearsal / show?

To ensure that equipment is not forgotten or misplaced. Children **MUST** leave their skates in the dressing room after the dress rehearsal on Thursday, April 18th. They will leave the arena with their regular shoes. Skates and equipment will be brought home **ONLY** after the end of their show. The club will collect all clothing and equipment after the ice show. They can be collected from the club office beginning April 24th. Please send the club an email to ensure a volunteer is present.

Are there any extra costs?

- Tickets for family and friends to watch the performances are offered for sale beginning the 3rd week in March at a modest cost of \$12 per person. All seating is numbered and the ticket you purchase is guaranteed.
- If you wish to purchase a USB, it is available at a modest cost of \$40.
- A professional takes quality group and individual photos of our skaters, which are available for purchase during the ice show.
- Skaters must be picked up within 15 minutes of the end of all show practices and show presentations. Late pick-ups will incur a late fee of \$10 for each additional 5-minute block.
- Participants of the CanSkate number on Saturday can obtain a show ticket for the Sunday show for free. They must be accompanied by an adult who must purchase a ticket.
- Participants of the CanSkate number on Sunday can obtain a show ticket for the Saturday show for free. They must be accompanied by an adult who must purchase a ticket.

Penalties:

The club subsidizes the cost of the rental of the costume provided the skater attends all practices, dress rehearsal and both presentations of the show. If the skater cannot be present for all activities, fees may apply.

What happens if my child changes their mind and does not wish to participate after I have registered?

All costumes must be pre-ordered and supplies must be purchased in pre-preparation for the ice show. Cancellation fees as per the show policy will apply.